

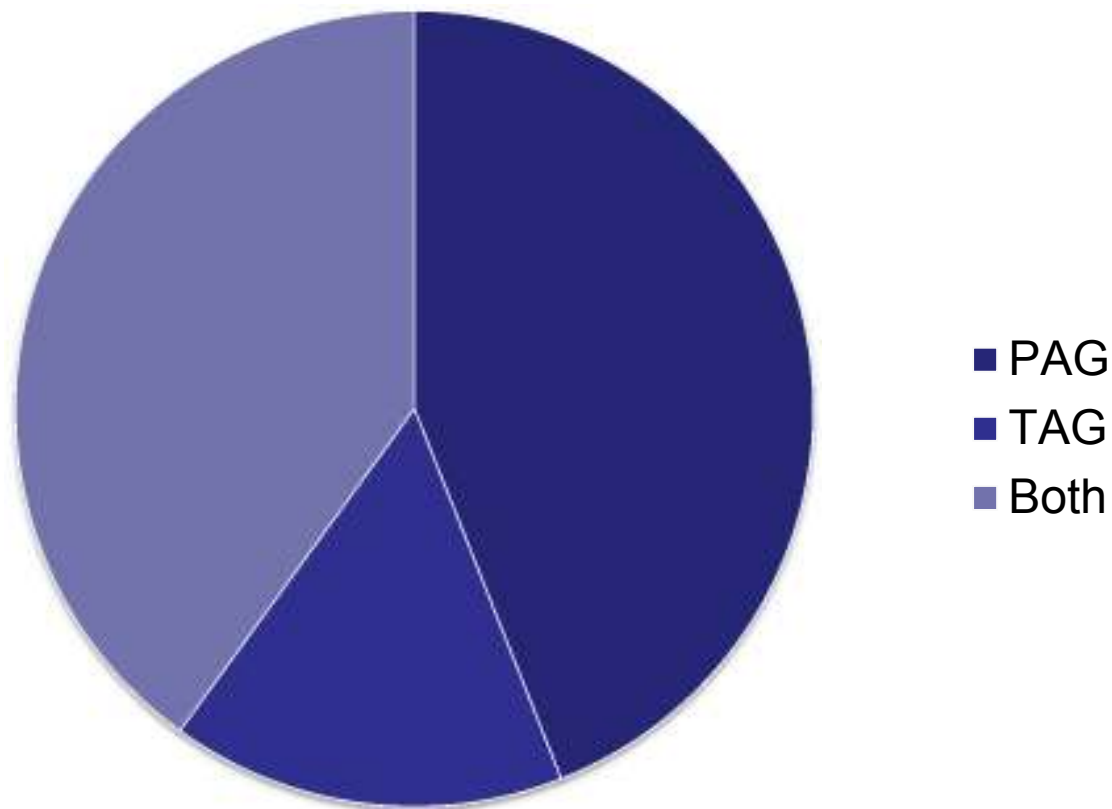


PAG/TAG Survey

July 2011



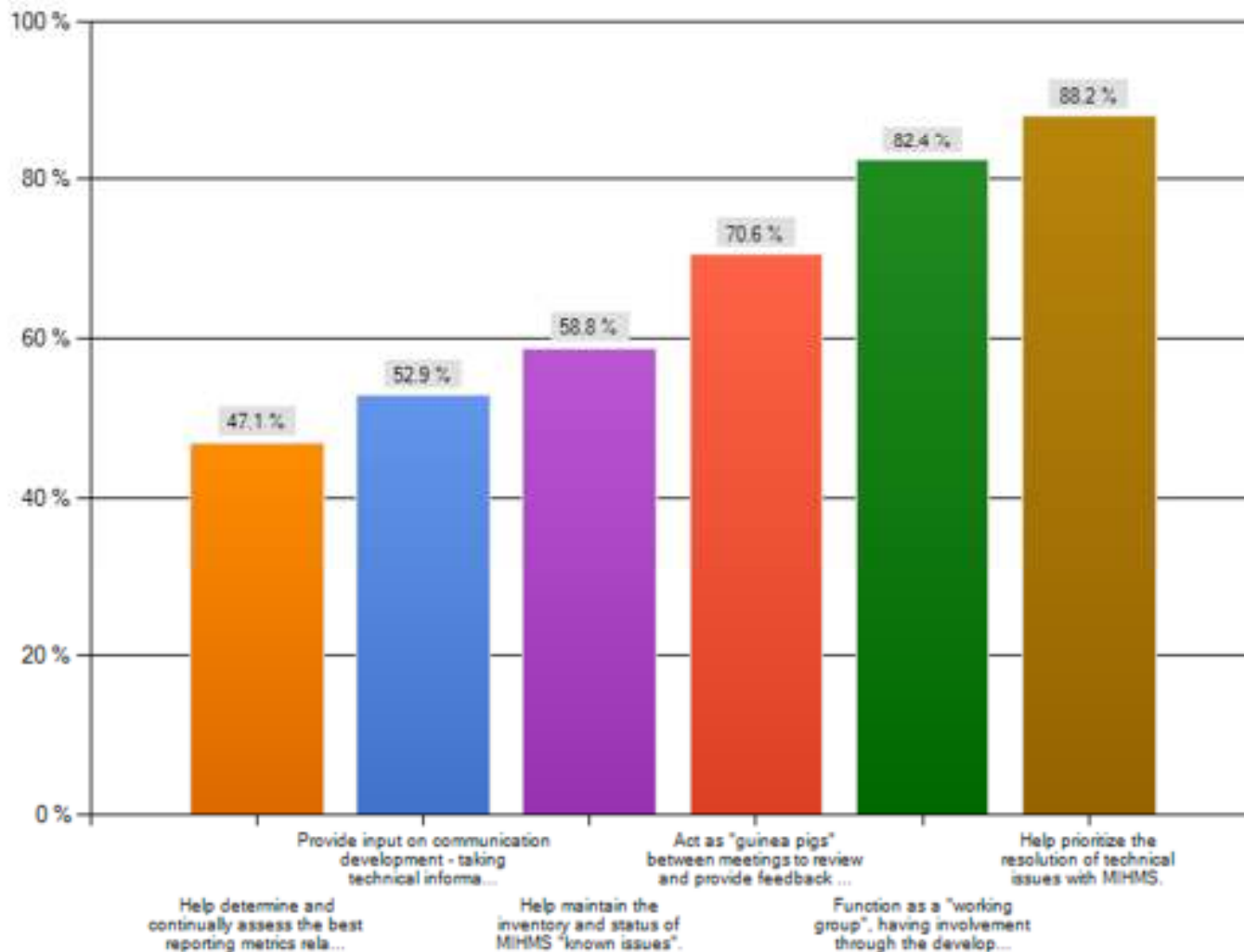
Committee Survey Participation





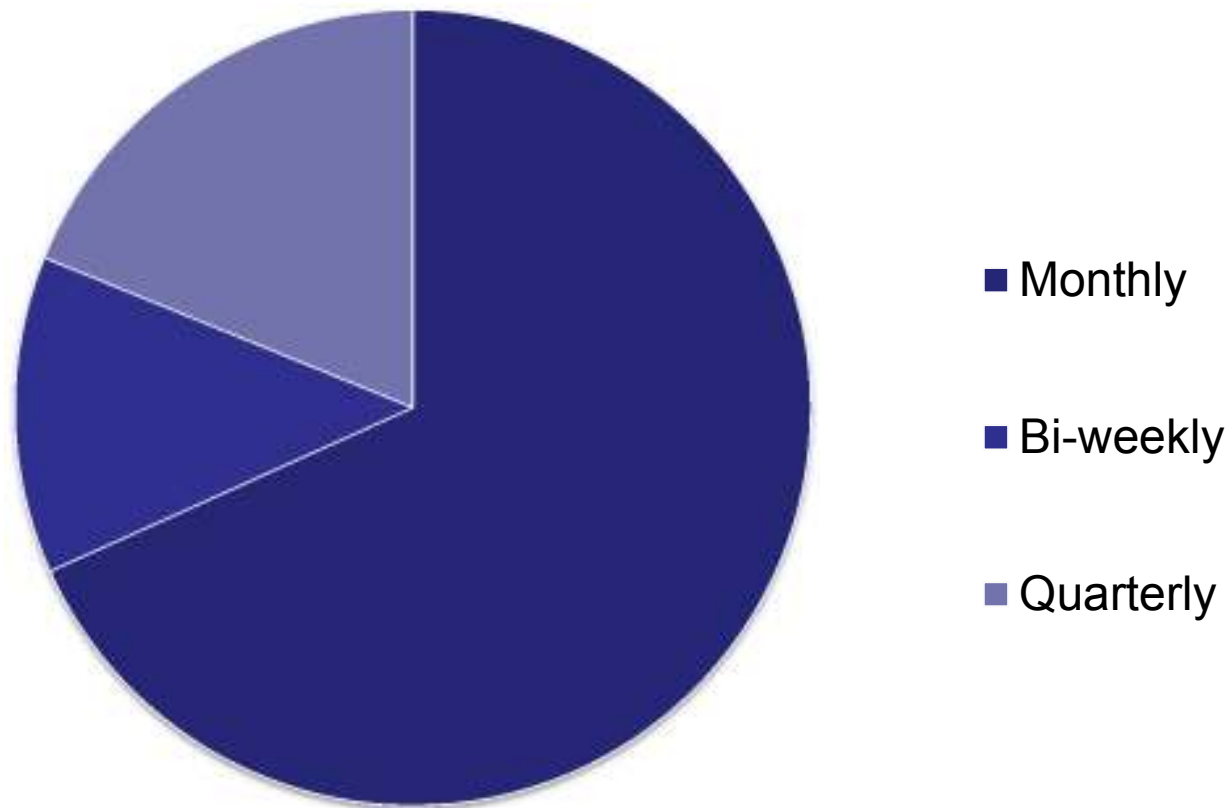
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What do you see as the TAG's Role?





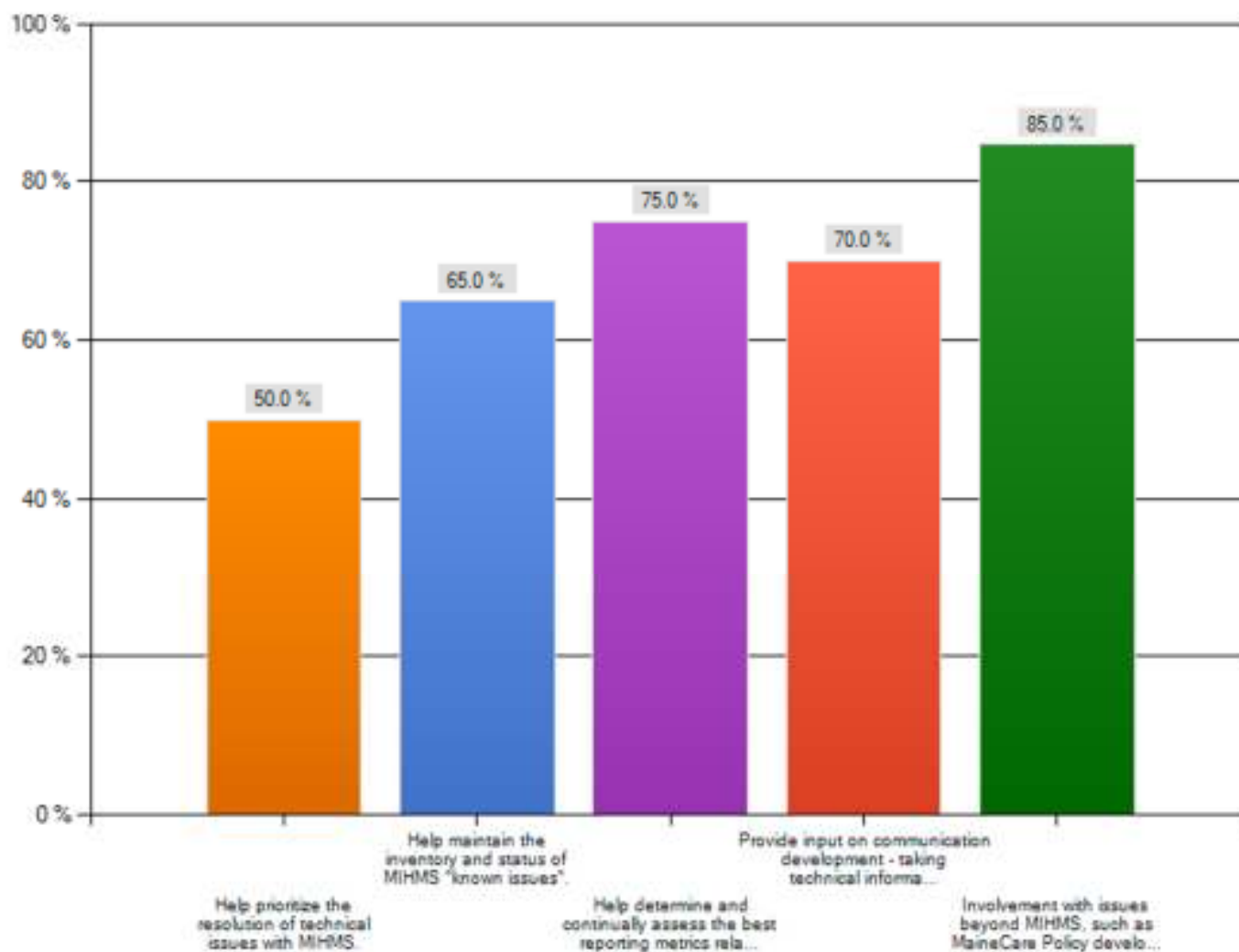
TAG Meeting Frequency





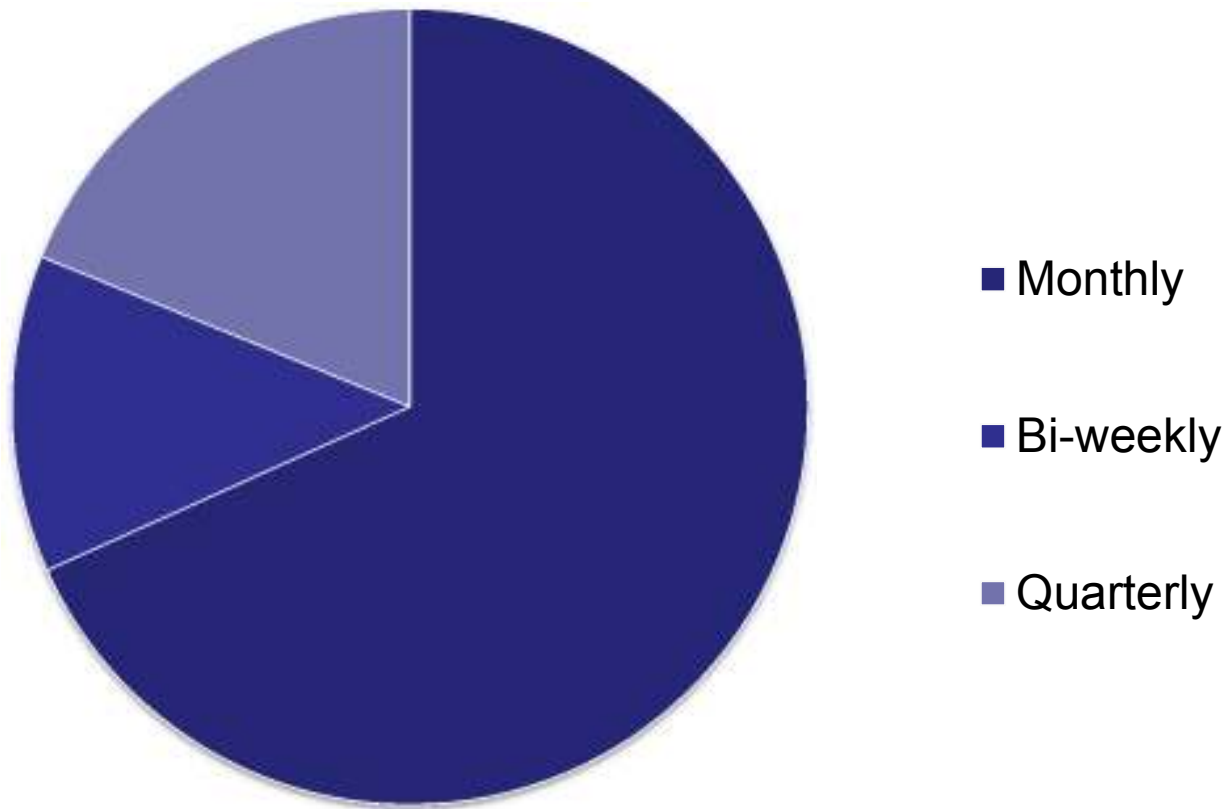
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What do you see as the PAG's Role?



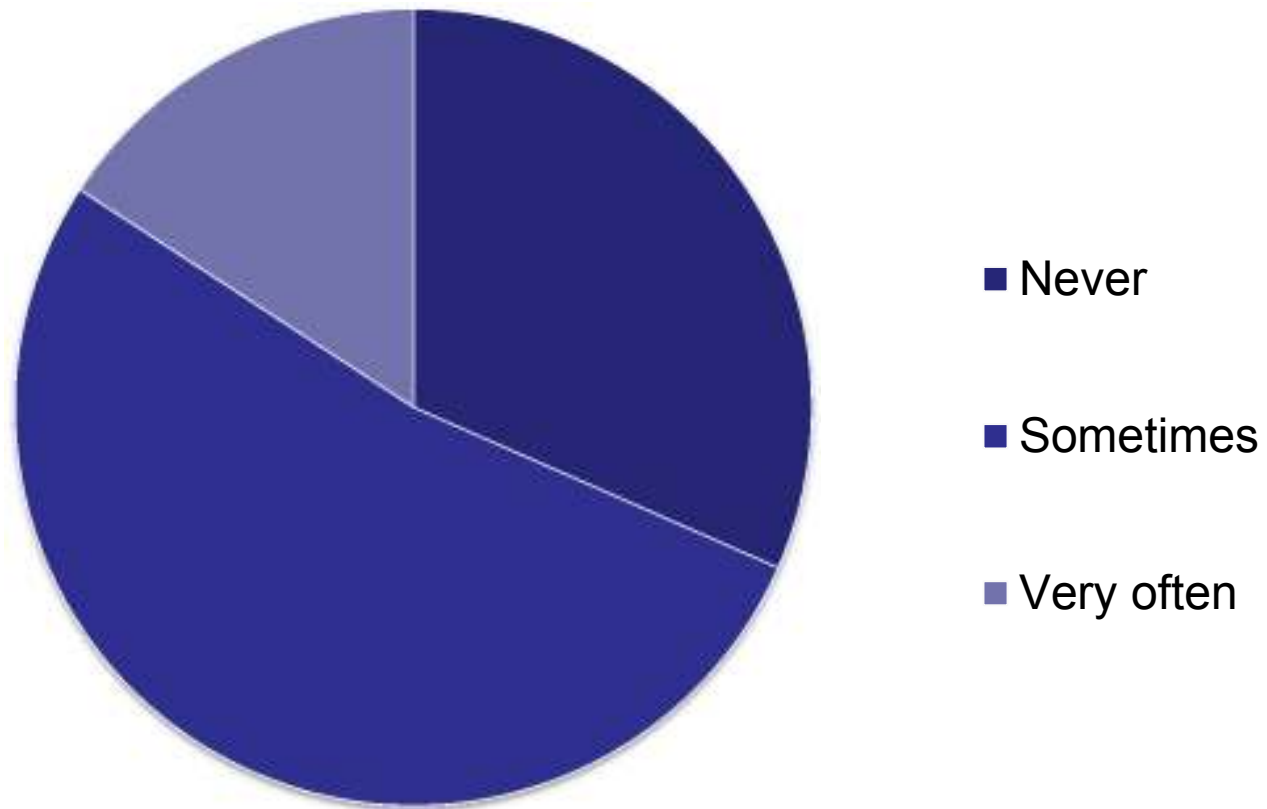


PAG Meeting Frequency



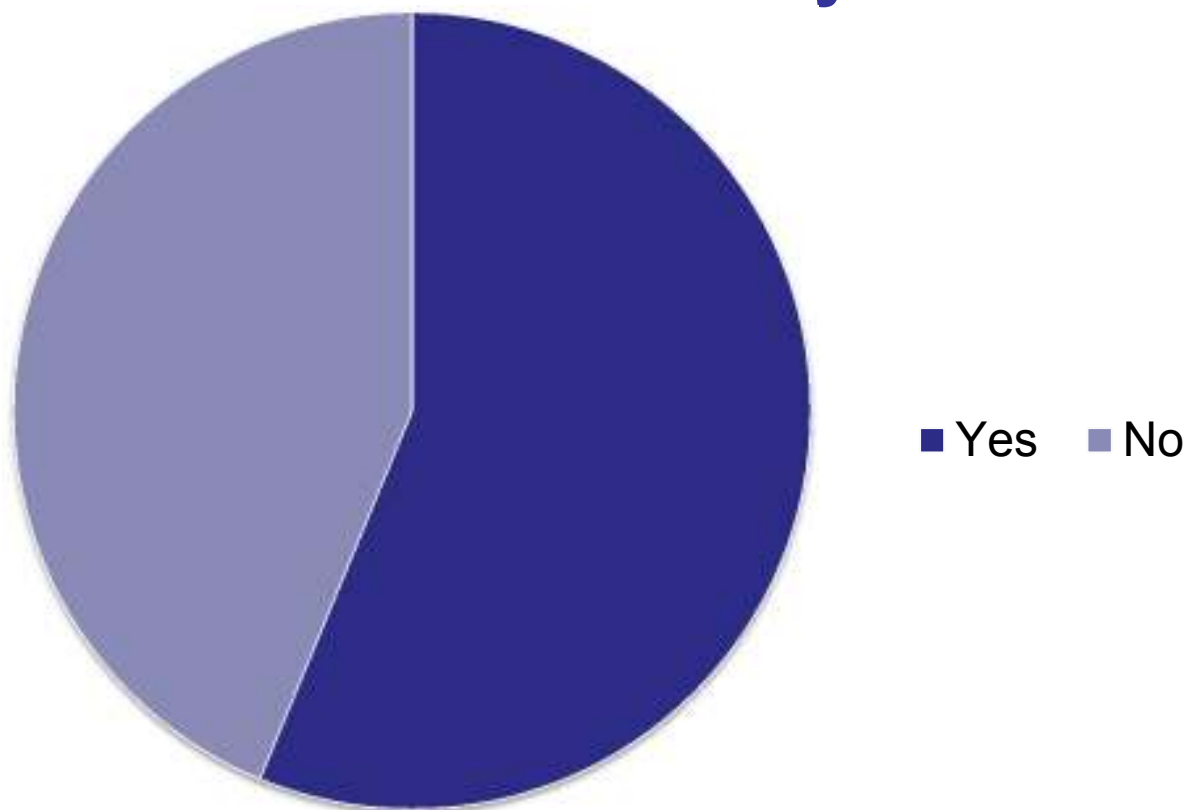


Use of “MIHMS Known Issues” document





Would PAG/TAG be better served if it was lead (or co-lead) by a provider, rather than state-only leadership?





Suggestions on how to improve the MIHMS “Known Issues”

- MaineCare should send out a listserv or email when it is updated; it is too burdensome to go looking for updated info.
- Information needs to remain current and should contain an estimated timeline for resolution.
- If there are any available information links regarding a certain “known issue”, they should be provided to cut down on the calls to OMS/Molina.
- Move resolved issues to an archived area (e.g. different tab on spreadsheet).



Suggestions for the future of TAG Meetings

- This committee should only meet as necessary to address specific issues (e.g. a standing quarterly meeting date with flexibility to meet when new things come up.)
- Meetings should be held by provider type.



Suggestions for the future of PAG Meetings

- Bring unidentified issues to the attention of DHHS/Molina.
- Act as a resource to validate that system fixes have been made.
- Act as a sounding board for anticipated system changes.
- Have a larger PAG committee meet quarterly, with smaller provider-type groups meeting monthly.
- More provider-specific focus.
- Productive discussions instead of complaining.
- Opportunity for cross-education; showing other committee members how they navigate through the system, etc.
- Developing meeting agenda topics should be a shared effort.



Next Steps

Where do we go from here?